

## **NeverWorld Festival**

**2 - 5 Aug 2018**

**Leppard's Wilderness Farm TN8 7LP**

### **EVENT SAFETY MANAGEMENT PLAN**

**V1**

<b>Document Control</b>	
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## Introduction

This document is the backbone of our Event Management Plans and its purpose is to provide a general overview of all the considerations and detailed planning required staging the event.

As a standalone document it will contain all pre-event details, and will reference other documents that may be found as appendices. It is intended that it is a 'working document' that will evolve with ongoing liaison between the event organisers, the local licensing authority and other responsible authorities.

The event organisers are an experienced team. They have successfully run LeeFest for 10 years and have won many national awards for the quality of the event. The same team have also successfully run 'Wildfire Adventure Camp 2015' at another venue under the same licensing authority.

The team are committed to responsible event management practices. Our work is conducted to the highest standard to increase our contribution to arts and culture whilst minimising any adverse effects to local residents, public safety and the environment. We believe good communication with stakeholders, such as local authorities and community groups, is vital to the success of any event and hope collaborative documents like this aid such communication.

LeeFest has over 10 years of track record without any site safety, public safety or public disturbance incidents.

## Contents

### [Event Overview](#)

#### [Event Site Location](#)

#### [Event Summary](#)

#### [Licensable Activities](#)

#### [Licensable Area](#)

#### [Dates and Times](#)

#### [Contact Details](#)

##### [Management Team](#)

##### [Contractors & Suppliers](#)

[All contact with suppliers and contractors should be via the event management team.](#)

##### [Insurance](#)

### [Event Ethos](#)

#### [Audience Profile](#)

[Event Ethos](#)

[The Organisers](#)

[Event Specifics](#)

[Capacity and Audience Numbers](#)

[Licensed Area Capacity](#)

[Campsite Capacity](#)

[Car Park Capacity](#)

[Venue Timings and Capacities](#)

[Site Design](#)

[Control Point](#)

[Fire Patrol Vehicle and other Emergency Vehicles](#)

[Emergency Fallout Zone](#)

[Fencing and Barriers](#)

[Temporary Demountable Structures](#)

[Erection & Maintenance Of Structures](#)

[Structural Safety & Wind](#)

[Fire Safety of Materials](#)

[Power Supply & Electrical Equipment](#)

[Generators](#)

[Electrical Installations & Appliances](#)

[Site Lighting](#)

[Fire Safety](#)

[Fire Fighting Equipment](#)

[Fire Safety Checks](#)

[Raising The Alarm](#)

[Preventative Measures](#)

[Fireworks & Sparklers](#)

[Emergency Services Rendezvous Point](#)

[Provisions For Disabled People](#)

[Crowd Management](#)

[Audience Number Control](#)

[Police](#)

[SIA Licensed Security Team](#)

[Stewards](#)

[VIPs](#)

[Accreditation](#)

[Security Searches](#)

[Missing Persons or Property](#)

[Alcohol & Bars](#)

[Designated Premises Supervisor](#)

[Bar Operating Times](#)

[Challenge 25](#)

[Communications](#)

[Event Website & Social Media](#)

[Radio](#)

[PA Systems](#)

[Loud Hailers](#)

[Signage](#)

[Medical First Aid & Welfare](#)

[Medical Equipment & Staff Provisions](#)

[Nearest Hospitals](#)

[Refuse & Recycling](#)

[Attendee Waste](#)

[Concession and Production Waste](#)

[Waste Transfer Licence](#)

[Water & Sanitation](#)

[Water Supply](#)

[Handwashing](#)

[Showers](#)

[Toilets](#)

[Grey Water & Sewerage](#)

[Environmental Considerations](#)

[Pre-event Testing](#)

[Inclement Weather](#)

[Wind](#)

[Flooding & Wet Weather](#)

[Extreme Heat & Cold](#)

[Concessions](#)

[Traffic & Transport](#)

[Vehicle Access](#)

[Car Parking](#)

[Speed of Vehicles](#)

[Traffic Signage](#)

[Noise](#)

[Build and Break Procedures](#)

[Emergency Procedures](#)

[Event Site Status](#)  
[Emergency Radio Codes](#)  
[Emergency Vehicle Rendezvous Point](#)  
[Temporary Showstop](#)  
[Evacuation](#)  
[Cancellation & Curtailment](#)  
[Bomb Threats](#)  
[Prevention of Public Nuisance](#)  
[Event Sound](#)  
[Crowd Noise](#)  
[Publicity](#)  
[Lights](#)  
[Prevention of Crime and Disorder](#)  
[Drugs](#)  
[Violence](#)  
[Egress Dispersion](#)  
[Protection of Children from Harm](#)  
[Alcohol](#)  
[Public Safety](#)

## Appendices

- Appendix A: Site Maps VF(*to follow*)
- Appendix B: Noise Management Plan V1 (draft)
- Appendix C: Traffic Management Plan V2 (*to follow*)
- Appendix D: Medical Provisions Plan V1 (*to follow*)
- Appendix E: Crowd Management Plan V1 (*to follow*)
- Appendix F: Fire Risk Assessment V2 (*to follow*)
- Appendix G: Health & Safety Risk Assessments V2 (*to follow*)
- Appendix H: Green Card To Trade Scheme V2
- Appendix I: Contractors Health and Safety Working Documents (available onsite)
- Appendix J: Venue opening and closing times

## 1 Event Overview

### 1.1 Event Site Location

The event will take place at Leppard's Wilderness Farm, Wilderness Lane, Edenbridge TN8 7LP

#### *Public & Production Entrance & Exit (Blue Gate)*

The public and production entrance to the event site will be located as a turning into a track across a field, from Wilderness Lane, TN8 7LP.

Ordnance Survey Grid Reference: TQ 48365 43799

#### *Reserve Entrance & Exit (Red Gate)*

There is a secondary access entrance available via the main entrance to Leppard's Wilderness Farm, Wilderness Lane, Edenbridge , TN8 7LP

Ordnance Survey Grid Reference: TQ 48543 43911

The land is privately owned and permission for the event to take place has been granted.

### 1.2 Event Summary

The event is a small-scale, family friendly music and arts festival with a focus on supporting emerging artists, engaging communities in the arts, and allowing people to enjoy the outdoors as part of the great british festival experience.

LeeFest was renowned as the starting point for many of the UK's most important current artists and has received support from Arts Council England for its work in developing artists and engaging communities. NeverWorld will build on the work already done for LeeFest and continue to promote upcoming artists and develop strong links with local communities.

The event programme consists of a wide range of art forms and activities including; live music, DJs, cabaret, communal campfire, cinema, circus, comedy, craft markets, craft workshops, dance classes, games, sports, glitter wrestling, hot tubs, art installations, kids area, local ales, magic, paint fights, spoken word, street food, talks, debates, theatre, therapies, wide games and yoga. Camping facilities will be provided for attendees and we expect the majority of participants to stay onsite for the duration of the event. Weekend tickets are priced between £90 and £130. Day Tickets will be available for local attendees free of charge or discounted depending on the proximity of their premises to the site.

The event is relatively small compared to other festivals. It is marketed as a family friendly festival, featuring a mix of musical genres and styles focussed on exciting new UK artists.

### 1.3 Licensable Activities

The licensable activities intended to be carried out are:

- The provision of regulated entertainment.
- The provision of entertainment facilities.
- The supply of alcohol by retail, for consumption on site only.
- The provision of late night refreshment.

### 1.4 Licensable Area

We only wish to license a small section of Leppards Wilderness Farm. Licensable activities will only take place within this designated area with will be fenced and manned by SIA accredited security personnel at all times.

*Please see appendices for site map of licensable area.*

### 1.5 Dates and Times

#### Production Dates

Build	22 <sup>nd</sup> July – 1 <sup>st</sup> Aug 2016
Live Event Days	2 <sup>nd</sup> – 5 <sup>th</sup> Aug 2016
Breakdown	6 <sup>th</sup> – 17 <sup>th</sup> Aug 2016

#### Public Access

The public are permitted on site from 12:00 on the 2<sup>nd</sup> Aug to 14:00 on the 5<sup>th</sup> Aug.

#### Licensable Activities

The provision of regulated entertainment (to include plays, films, live music, recorded music, performances of dance and activities of a similar description) and the Provision of Entertainment Facilities (to include making music, dancing and facilities of a similar description):

Date	Start	Finish
2 <sup>nd</sup> Aug	10:00	23:59
3 <sup>rd</sup> Aug	00:00	23:59
4 <sup>th</sup> Aug	00:00	23:59
5 <sup>th</sup> Aug	00:00	06:00



The sale by retail of alcohol for consumption on and off the premises:

Date	Start	Finish
2 <sup>nd</sup> Aug	10:00	23:59
3 <sup>rd</sup> Aug	00:00	23:59
4 <sup>th</sup> Aug	00:00	23:59
5 <sup>th</sup> Aug	00:00	06:00

The provision of late night refreshment:

Date	Start	Finish
2 <sup>nd</sup> Aug	n/a	n/a
	23:00	23:59
3 <sup>rd</sup> Aug	00:00	05:00
	23:00	23:59
4 <sup>th</sup> Aug	00:00	05:00
	23:00	23:59
5 <sup>th</sup> Aug	00:00	05:00
	n/a	n/a

The timings given here cover all of the different activities happening on site, and do not apply to all of the different venues.

*Please see section 3.1.4 Venue Timings and Capacities for operational timings of each stage.*

It is not our intention to have continuous loud musical performances throughout the licensed period, rather the day will feature a mix of activities with louder and quieter periods.

*Please see section 3.16 Noise for further information on the noise limitations during each period.*

### **Gambling**

No gaming machines will be used and only equal chance games and games of skill will be undertaken at the event. Any games included in the event will be ancillary to the main purpose of the Premises Licence, which is the provision of music and arts, and will be available to only a small portion of the audience onsite.

Any games included in the event will be managed in accordance with the guidance provided by the Gambling Commission in the Code of Practice for Equal Chance Gaming In Clubs and Premises With An Alcohol Licence.

## Non-Operating Hours

During non-operating hours whilst the public are still onsite the provisions put in place to meet the four licensing objectives will be upheld regardless of the activities taking place on site, for example; security provisions and first aid provisions.

## 1.6 Contact Details

### 1.6.1 Management Team

#### Event Director

*Lee Denny, LeeFest*

Mobile: 07958 718 961

Email: [lee@leefest.org](mailto:lee@leefest.org)

#### DPS

*Lee Denny, LeeFest*

Mobile: 07958 718 961

Email: [lee@leefest.org](mailto:lee@leefest.org)

#### Production & Operations Manager

*Chris Carr, LeeFest*

Mobile: 07707351816

Email: [chris@lucidillusions.co.uk](mailto:chris@lucidillusions.co.uk)

#### Head Of Fire & Medical Services

Tony Whiting GfireE.

Mobile: 07583 161187

Email: [tonywhiting@eventfiresolutions.co.uk](mailto:tonywhiting@eventfiresolutions.co.uk)

#### Head Of Security Services

Andres Butterfield

Corvus Security Limited

Mobile: 07779 030 878

Email: [info@corvus.co.uk](mailto:info@corvus.co.uk)

### 1.6.2 Contractors & Suppliers

All contact with suppliers and contractors should be via the event management team.

**Security & Crowd Management**, Corvus Security Ltd

**Medical & First Aid**, Event Fire & Medical Solutions

**Sound & Lighting**, Audio Feed

**Power & Distribution**, Gofer

**Bars**, NeverWorld

**Concessions**, Available in separate lists

**Toilets**, Simply loos

**Showers**, Wernicks

**Noise Control**, SPL Track Environmental

**Water & Plumbing**, Prestek

### 1.6.3 Insurance

Phizzwizzards Limited and all event contractors will hold with an insurance office of repute, public and employer's liability insurance for claims up to and including £5,000,000

## Event Ethos

### 1.7 Audience Profile

The event is aimed at families and individuals of all ages and backgrounds. Using data from previous events and ticket sales to date, the management team expect the majority of attendees will be aged between 23 and 35 and will be resident in the South East of England, but do expect a number of customers from further afield and from central London. Most attendees return year after year, and many new attendees hear about the event via word of mouth from those previous attendees.

The audience at NeverWorld, as it is inherited from LeeFest, will extremely amicable and compliant, with a friendly atmosphere onsite. The best feedback we received from LeeFest each year is that the event feels like one big family by the end of the weekend.

### 1.8 Event Ethos

NeverWorld will continue as a growing community of people who are motivated to make things happen for their own creative satisfaction and/or for others enjoyment. The aim is to bring people together to celebrate life and be inspired by the artistic and social experiences they have onsite. We also invest heavily in supporting emerging UK and local artists, and choose to work with local businesses wherever possible.

### 1.9 The Organisers

Over the past 10 years we have built LeeFest into a nationally renowned event, and have won several national awards for our work. We are dedicated to the very highest quality production standards and have a 100% success rate with all previous local authorities and landowners. We are happy to provide references on request.

## 2 Event Specifics

### 2.1 Capacity and Audience Numbers

The capacities below have been established using a combination of information relating to the desired audience density, LeeFest 2017 figures and the available space.

Further consideration concerning the available means of escape and evacuation time will be available in the event Fire Risk Assessment.

For this event the desired audience density is reasonably low, hence why there are so many programmed venues. All event safety, sanitary and security provisions will be planned to be suitable for this intended capacity.

#### **2.1.1 Licensed Area Capacity**

For this event the number of attendees is to be limited by the License restrictions on capacity.

Category	Number
Public	4499
Performers & Staff	500
<b>Total</b>	<b>4999</b>

The area of the licensed event site is 44.38 acres. This will provide excessive space for the expected attendance, and achieve the desired audience density.

#### **2.1.2 Campsite Capacity**

Using an average occupancy of 2 people per tent we expect to have to cater for 2250 tents for the public and 250 tents for staff. Using a maximum density of 500 tents per hectare this would require 5 hectares of campsite space (Purple Guide).

The area of the campsite marked on the sitemap is 5.2 acres, which will provide enough space for the expected attendance, without using the contingency areas, and achieve the desired audience density, the pitching of the tents will be monitored by marshals to ensure safe and efficient use of space.

Campervan allocation will depend on the actual ticket sales.

#### **2.1.3 Car Park Capacity**

Based upon figures from LeeFest last year, an estimated maximum of 65% of attendees will travel to the event by car. Using an average car occupancy of 2.7 we can expect a maximum of 1203 cars in the public car park. Using an average of 180 cars per acre, 7.2 acres are required for attendee parking.

The parking area marked on the sitemap is 8 acres, which will provide enough space for the expected number of cars.

At peak times Staff & performers will require enough space for an extra 150 cars, which requires 0.83 acres.

Both public and staff parking capacities have been marked on the site map.

### **2.1.4 Venue Timings and Capacities**

A detailed assessment for the capacity of each venue onsite can be found in the event Fire Risk Assessment, which considers the means of escape and evacuation time from each area. See Appendix J for detailed venue opening and closing times.

**INSERT VENUE CAPACITIES**

## **2.2 Site Design**

The event will take place across exclusively within Leppard's Wilderness Farm. Please see the Event Site Maps in the appendices for a detailed plan of the event site.

### **2.2.1 Camp site Security Wristband Check**

The publicly available control point will be the Security Wristband Check area marked on the site map. This will provide 24hr assistance to attendees and a point of contact to the organisers for public attendees and is located between the event area and the campsite.

The production office will be situated backstage, will house management resources and will provide a point of contact between the organisers, event staff and any responsible agencies. During operational hours Event Control will remain open 24hrs and will also have 24hr contact with the production Manager and a list of phone numbers for key staff, contractors and RA's for emergency use.

### **2.2.2 Fire Patrol Vehicle and other Emergency Vehicles**

A number of vehicle routes will be created and kept clear to provide the best possible access to emergency vehicles in the event of an emergency, these are currently marked on the site map in red.

### **2.2.3 Emergency Fallout Zone**

An emergency fallout zone has been designated on the sitemap for use in the event of a full evacuation.

### **2.2.4 Fencing and Barriers**

Anti-climb heras fencing will be used to enclose the site erected in line with the site map, parts of this will be covered with scrim to aid the natural theme of the event and to act as screening between the event site and non event space. This will be patrolled by SIA accredited security. Walkways will be marked by stakes and rope and be lit using festoon lighting powered by generators.

Suitable safety barriers will be used in front of stages and to cordon off non-public areas, such as around generators, trip hazards and to form queue lanes. Front of Stage

barriers will be used in our high capacity venues to ensure crowd safety.

## **2.3 Temporary Demountable Structures**

Temporary demountable structures will be used to house the venues, bar and food traders as well as some production facilities.

### **2.3.1 Erection & Maintenance Of Structures**

The responsibility for the safe erection and maintenance of structures rests with the contractor supplying the structure. They are expected to produce and work to their own risk assessments and method statements and maintain their own liability insurance cover and MUTA documentation. A representative from each contractor is required to remain on call throughout the event in order to deal with any instances of maintenance or respond to any prevailing weather conditions. All documentation of this nature collated will be included in the appendices to this document.

### **2.3.2 Structural Safety & Wind**

Structural calculations relating to imposed loads from production infrastructure and wind loading will be obtained from contractors in advance of the event and a note made of the wind speeds at which action must be taken.

All contractors installing temporary structures that may be affected by adverse weather or wind conditions will be required to provide a standby member of staff that can arrive on site within 45 minutes of being called.

The production manager will monitor wind speeds throughout the event and ensure that any required action is taken should the prevailing, or forecasted conditions require. If adverse weather is forecast then all relevant parties will be required to have a member of staff on site ready to implement their wind management plan.

### **2.3.3 Fire Safety of Materials**

Marquee and lining fabrics will comply with fire safety standards BS5438 (For new tents) and/or BS3120 (For old tents). Flame retardancy certificates will be obtained from contractors in advance of the event and be filed in this document.

## **2.4 Power Supply & Electrical Equipment**

### **2.4.1 Generators**

Generators will be installed and managed by an experienced electrical contractor. Generators will run on diesel or from renewable sources such as solar. No petrol generators will be used and no other generators will be allowed onsite. Generators will be inaccessible to attendees.

If diesel generators are used tanks will be double banded and a Diesel Spills Kit available at all times from the production office.

## 2.4.2 Electrical Installations & Appliances

Electrical installations will be managed and signed off by experienced electrical contractors with the relevant qualifications and will comply with all statutory provisions and will be of adequate capacity, reliability and durability in accordance with the requirements set out in the Electricity At Work Regulations (1989).

Most appliances brought on site are hired from reputable companies, from whom we can obtain PAT test certification.

All electrical equipment exposed to weather will be suitably waterproofed and fitted with circuit breakers. Cables will be flown or buried where necessary and cable ramps used.

## 2.4.3 Site Lighting

Site lighting will be positioned in suitable areas around the event site. Two sets of lighting will be maintained, one for general use and another for emergency use in the instance that the generator, electrical systems or general use lighting fail or have to be switched off.

Most site lighting will only be used in an emergency, however, the areas listed below will be lit at all times after sundown:

Toilets and showers, Production area, Campsites, Emergency Exits and Security positions.

## 2.5 Fire Safety

A fire safety risk assessment, undertaken to determine the likelihood and potential effects of a fire at the event and provide measures to reduce both, will be completed and sent to the Local Authority and Local Fire Authority before the event begins.

### 2.5.1 Fire Fighting Equipment

All concessions attending must carry one 2Kg dry powder extinguisher and one fire blanket as part of their setup. Any deep fat frying units will require one additional 9L Wet Chemical extinguisher and proof of training.

We will provide and maintain a schedule of fire fighting equipment, distributed around the event site, for use by staff in the early stages of tackling a fire, this is available on the site map.

Position	Stand	Bucket	Wet Chemical	Foam	CO2	Powder	Water	Blanket
Security Response Team					1	1	1	1

Generators x 9						9		
Tower Lights x 4						4		
Food Traders x 8	8		8		8			8
Craft Trader Area							3	
Bag Check Marquee	1				1		1	1
Wristband Check Marquee	1				1		1	1
Campsite Info	1				1		1	
Skull Ridge DJ Stage (Booth)					1			
<b>Position</b>	<b>Stand</b>	<b>Bucket</b>	<b>Wet Chemical</b>	<b>Foam</b>	<b>CO2</b>	<b>Powder</b>	<b>Water</b>	<b>Blanket</b>
Skull Ridge Live Stage (indoor)					1		1	
Cabaret Stage (Indoor)					1		1	
Arcade (Indoor)					1		1	
Casino (Indoor)					1		1	
Skull Ridge Bar (Outdoor)					1		1	1
First Aid Tent					1		1	
Crew Bar					1		1	
Crew catering	1				1		1	
Camp site	6	6		6			6	
Luxury camp site	2	2		2			2	
Crew camping	6	6		6		6		
Press Tent					1		1	



Dressing Room Cabin					1		1	
Promotors Office					1			
Public Bar (Indoor)					1		1	1
Neverwoods Main Stage (Outdoor)					1		1	
Neverwoods FOH Tent					1	1		
Neverwoods Live Stage (Indoor)					2		2	
<b>Position</b>	<b>Stand</b>	<b>Bucket</b>	<b>Wet Chemical</b>	<b>Foam</b>	<b>CO2</b>	<b>Powder</b>	<b>Water</b>	<b>Blanket</b>
Kids Area (dependant on structures)					1		1	
Cinema (Indoor)					1		1	
Drag Stage (Indoor)					1		1	
Beach stage (Outdoor)					1		1	
Cocktail Bar (Outdoor)					1		1	1
Production Office			1		1	1	1	1
Car park	3	3			3		3	
Crew car park	1	1			1			

Additional fire points will be positioned around the campsite providing buckets of sand and water. These will be clearly signposted and easily accessible.

### 2.5.2 Fire Safety Checks

3 checks will be conducted at 0800, 1500 and 2000 of each event day including:

- All exits and gateways are unlocked and clear
- All exits are clearly signposted and illuminated
- All exits lead to a place of safety, and that the place of safety is clear

Roaming security teams will be carrying fire fighting equipment and will be monitoring all areas to minimise the risk of any fires breaking out.

### **2.5.3 Raising The Alarm**

Upon spotting a fire, or being alerted by an attendee, any member of staff or security can communicate this to event control via radio. Event control can then dispatch fully briefed security response teams to deal with the incident, telephone the fire brigade and begin a partial or full evacuation.

### **2.5.4 Preventative Measures**

Attendees will not be allowed to bring any gas canisters in excess of 240g onto site. BBQ's and small stoves will be permitted but must be raised from the ground using fire bricks, which will be provided and inspected by the security response team and campsite volunteers.

A safe disposal bin, separate from general refuse and fireproof will be available for the disposal of used barbeques.

Cigarette Butts Bins will be provided.

All Grass will be cut short prior to public access.

### **2.5.5 Fireworks & Sparklers**

Attendees will not be allowed to bring fireworks or sparklers onsite. Any found during security searches will be disposed of.

### **2.5.6 Emergency Services Rendezvous Point**

The emergency services rendezvous point is at the vehicle entrance to the event site, as marked on the site map (Blue Gate). Any emergency services that are called to site will be met by a senior member of the production team who will be escorted them to relevant incident.

## **2.6 Provisions For Disabled People**

Disabled access toilets and showers will be provided. Routes through the event site will be made suitable for wheelchair users and those that have difficulty walking. Adequate signage will be used to assist those with impaired hearing and vision. Priority parking spaces will be made available to improve access to the event for disabled attendees. We offer free tickets to disabled people for their carers if required.

## **2.7 Crowd Management**

Crowd management planning and implementation will be undertaken by a specialised contractor. The crowd management plan will detail roles, responsibilities and methods for control and evacuation. Please see appendices.

### **2.7.1 Audience Number Control**

Tickets will be majority sold by pre sale. A small amount of tickets will be made available on the door for walk up attendees.

We have a ticket scanning system, which will be in operation along with exit counters, to give an accurate measure of the amount of public inside the event at any given time, and inside a number of the smaller venues.

### **2.7.2 Police**

We will ensure we liaise with all relevant police parties closely in the further planning of the event to ensure they are aware and in agreement with the Event Management Plans.

Police presence at the event is always welcomed, though we feel that it is not necessarily required considering the private security arrangements we will have in place. LeeFest has not required Police Presence in the past.

### **2.7.3 SIA Licensed Security Team**

SIA Licensed security will be used in any positions where searching, refusal of entry, patrolling or intervention may be required and at the sites of all licensable activities. A detailed crowd management plan will be produced following a risk assessment by a security specialist contractor planning exact security team numbers and positions.

### **2.7.4 Stewards**

Stewards and volunteers will be used to assist with general information and monitoring of activity around the event site. This team will not replace or replicate the provisions of the SIA Licensed security team; their purpose is to provide information to festival goers and a large network of eyes and ears around the event site. Stewards and volunteers will be trained before the event commencement.

### **2.7.5 VIPs**

A short list of low profile VIP's will be invited. We do not anticipate having to make and special security arrangements for them but private refuge will be available backstage if required in the Hospitality Tent.

### **2.7.6 Accreditation**

All attendees, staff and performers will be issued with a cloth wristband upon entry for identification purposes. Production passes will be via lanyards, which will be signed out at the beginning of the week. Adult wristbands will only be given to those aged 18 and over to help prevent underage drinking. Brightly coloured 'Under 18' wristbands will be issued to any attendees under the age of 18, which will have the phone number of their elected guardian written on it.

### **2.7.7 Security Searches**

It is a condition of entry that each attendee is subject to a security search upon entry to the event site. Any contraband material found during searches will be confiscated and appropriate action will be taken by the security team. Contraband material includes drugs, weapons, glass bottles, fireworks, sparklers, excess alcohol, alcohol carried by under 18s, large sound systems, large gas canisters. There will be a locked amnesty bin on entry for voluntary disposal. There is a zero tolerance policy to all these items.

We will be operating a strict alcohol policy and will only be allowing attendees to bring the following alcohol.

*Each person over the age of 18 with a weekend ticket can bring a maximum of 6 cans of beer/cider OR 1 bottle of wine into the campsite. Spirits are not allowed to be brought into the event. Please note NO GLASS is allowed onsite.*

These restriction are part of the terms and conditions made available to attendees when purchasing tickets.

All confiscated liquids will be poured away and any cans or bottle will be recycled appropriately

### **2.7.8 Missing Persons or Property**

Any lost property may be handed in to any of the campsite information team, bars, security or event staff; this will be dealt with by the welfare team, as can any reports of lost property. Property can be reclaimed at the event by direct description or afterwards via collection or post. Contact details for property reclaim will be clearly shown on the event website.

Lost persons can also report to the welfare team, as can reports of missing persons. The Production Manager will then be informed. If the lost person is deemed to be in any way vulnerable then only persons with a valid DBS check will be allowed to handle the issue. In most cases this would be any of the Welfare team, SIA team, First Aid team, or the event organisers.

## **2.8 Alcohol & Bars**

The bars on site will be managed in accordance with The Licensing Act 2003 and all Mandatory Licensing Conditions will be met. The bars will stock a wide range of products, including many locally made 'craft' products such as ale, cider and wine. Extremely cheap and excessively strong drinks will not be available.

### 2.8.1 Designated Premises Supervisor

Our Designated Premises Supervisor will be Lee Denny. Licence number 1000647LAPER  
Personal licence issued by the London Borough of Bromley.

### 2.8.2 Bar Operating Times

Date	Start	Finish
2 <sup>nd</sup> Aug	n/a	n/a
	12:00	23:59
3 <sup>rd</sup> Aug	00:00	02:00
	10:00	23:59
4 <sup>th</sup> Aug	00:00	06:00
	10:00	23:59
5 <sup>th</sup> Aug	10:00	06:00
	n/a	n/a

### 2.8.3 Challenge 25

We will operate a 'Challenge 25' policy at the entrance to the event. Anybody without valid identification will be refused an adult wristband. A further challenge will be made at the point of sale if there is any doubt about the attendees age.

## 2.9 Communications

### 2.9.1 Event Website & Social Media

The event website and social media channels will provide attendees with information relating to transport, terms and conditions of entry and general safety advice prior to and during the event.

### 2.9.2 Radio

All key staff will be issued with a radio.

All event staff will be provided with a contact sheet prior to the event that will state which teams are using which frequencies and a list of key mobile phone numbers for use in case of radio failure.

### 2.9.3 PA Systems

Information and emergency directions can be broadcast to the public using the PA systems available in each venue.

#### **2.9.4 Loud Hailers**

The security team will provide loud hailers for use during any partial or full evacuation, particularly in the campsite where there is no PA system.

#### **2.9.5 Signage**

All emergency exits will be clearly denoted using the standard form of white lettering on a green background, and suitably illuminated and displayed at height.

Other points of interest will be clearly signposted such as the main entrance, first aid, water taps and control point, as well as delivering safety advice.

### **2.10 Medical First Aid & Welfare**

The provision of first aid during the event will be in accordance with the guidance provided in the Event Safety Guide. It will be planned and managed by a suitable specialist contractor, who is confirmed as 'Event Fire & Medical Solutions'. Please see appendices for management plan.

The onsite medical team will be the first responders in any medical emergencies and will be responsible for telephoning for assistance from the local ambulance service if required. They will have direct radio contact to event control and security team to request assistance in meeting the emergency vehicle and ensuring the ambulance can easily access the incident.

If an air ambulance is required to attend site we have designated a 50m diameter exclusion zone to the east of the site. This has been clearly marked on the site map.

#### **2.10.1 Medical Equipment & Staff Provisions**

From 12:00 on the 2<sup>nd</sup> August until 12:00 on the 5<sup>th</sup> August we will have 2 Emergency Medical Technicians and 2 Emergency Care Assistants available 24 hours per a day. The medical tent will be based at the main entrance from the arana into public camping. There will be also be two fully equipped ambulance complete with drug therapy provisions on site at all times which are licensed to transport patients to hospital.

#### **2.10.2 Nearest Hospitals**

##### **Nearest A&E Department (28 mins by road. 24 Hrs.)**

Tunbridge Wells Hospital  
Pembury  
Tunbridge Wells  
Kent  
TN2 4QJ  
**01892 823535**

##### **Nearest Urgent Care Unit (7 mins by road. Not 24hrs.)**

Edenbridge and District War Memorial Hospital  
Mill Hill  
Edenbridge  
Kent  
TN8 5DA  
**01732 862137**

## **2.11 Refuse & Recycling**

No glass will be allowed into the event. Additional measures will be taken to reduce the amount, and types of materials coming onto the event site. Concessions will be required to use compostable serving plates and cutlery which can be provided by the LeeFest Team. The bar drinks receptacles will be recyclable plastic.

### **2.11.1 Attendee Waste**

Bins will be provided across the event site for use by attendees. Locked Amnesty Bins will also be located next to the entry search points for the disposal of confiscated contrabands.

The refuse team will ensure bins across the event site are regularly emptied and the event site is kept clean of any discarded materials. The team will be required to wear appropriate PPE at all times.

Attendees will not be allowed to leave the event with any cups or plastic bottles, helping to reduce any litter dropped outside the event site.

At the end of the event a full litter sweep will be conducted across the sections of the estate that have been used and immediate surrounding areas.

### **2.11.2 Concession and Production Waste**

Larger industrial bins and liquid containers will be provided for the safe disposal of food waste and production waste such as grey water.

### **2.11.3 Waste Transfer Licence**

A copy of the waste disposal contractors Waste Transfer Licence will be made available to local authorities upon request.

## **2.12 Water & Sanitation**

### **2.12.1 Water Supply**

A mains water supply will be available at various water points round the event site. This will be installed, tested and maintained in accordance with the guidance set out in BS 8551.

### **2.12.2 Handwashing**

Sanitising hand gel stations will be available outside all toilet facilities. Concessions and bars will be expected to maintain a handwashing station with hot running water for staff use.

### **2.12.3 Showers**

8 showers will be available in the campsite for attendee use and an additional 4 showers available for staff use in the BOH area.

### **2.12.4 Toilets**

50 unisex chemical toilet units will be used along with additional 2 urinals and 4 disabled/baby change provisions and 4 five bay trailer loos. The quantity and locations of units have been decided in accordance with the toilet contractors recommendations and guidance given in the Event Safety Guide.

### **2.12.5 Grey Water & Sewerage**

Grey waste water from any hand washing, showers and concessions will be collected in containers and collected by a sewerage truck at the end of the event. The toilet contractor will remove sewerage waste material.

## **2.13 Environmental Considerations**

Environmental considerations make up two major factors when planning the show. Firstly the health and welfare of the customers during the show regarding the dangers from the environment and secondly the impact of the festival to the area.

### **2.13.1 Fencing**

Anti-climb Heras fencing will be erected 2 weeks pre-show, mainly as a security measure, but also to keep out larger animals such as deer.

### **2.13.2 Notice to customers of Environmental risk**

Laminated posters will be erected pre-show to warn of the risks of any known environmental risks, such as ticks, and how to deal with any contact or reactions.

### **2.13.3 Medical Preparation**

Our site Medical, Security, Campsite teams and Welfare teams will be equipped, briefed and be prepared to recognise and deal with any adverse effects that may be transmitted from the natural environment such as tick bites, general insect bites and allergies.

### **2.13.4 Operation Preparation**



Life buoys will be available at every lagoon, and security will be briefed to be vigilant and made aware of these provisions at these areas. Lagoons will be fenced off and lit. All fencing will be inspected as part of the fire walk around and any weak spots will be re-clipped. Trees will be visually inspected and managed prior the the show, any dangerous branches will be removed and no camping will be permitted under any trees. This will be enforced by the security teams and campsite team.

#### **2.13.5 Environmental Impact**

Environmental impact is very important to the ethos of the festival and it is an area that the festival is working hard to improve on each year. Currently there is an environmental impact policy being written up which will denote what changes and provisions are being put in place and how these will be managed.

#### **2.13.6 Waste Management**

*Please see section 3.11*

#### **2.13.7 Liquids Onsite**

All Traders and Bars will have a grey water facility for disposal of all liquid waste created by their operations. All traders and bar staff will be fully briefed on proper disposal of liquid waste and the consequences of disregarding the briefing. Any trader or bar staff seen to be discarding of liquid waste anywhere other than in its proper place will be subject to a severe verbal warning and the trader will receive a red card and will not be allowed to resume trade until proper systems have been introduced to deal with liquid waste appropriately. Consistent breach of rules will lead to bar staff being relieved of duty and traders escorted off site.

Human liquid waste will be dealt with in a similar manner so as not to pollute water courses and ecosystems. Adequate toilets will be provided in high risk areas such as at the bars and between venues as well as in the campsite. Urinals will also be provided so as to encourage proper disposal of human liquid waste and to alleviate toilet queues at peak times and avoid customers taking alternative options. Much of the covered space will be out of bounds, which again will discourage customers from avoiding the proper provisions put in place. All temporary toilets, diesel containers and tanks will be inspected on arrival to ensure that there are is no possibility of leakage.

Chemicals will be stored responsibly in a locked steel container and spill kits will be available from the production office at all times.

#### **2.13.8 Emissions**

Electric appliances will be kept to a minimum. Lights will be turned off in all daylight hours, unless required for artistic purposes. LED lights will be used where practical. No power is available for public use. All generators are eco/supersilent, emissions will be

logged post show and a strategy will be put in place to reduce the event's carbon footprint for the future.

## **2.14 Inclement Weather**

The production manager will monitor weather predictions and prevailing conditions in the build week and during the live event.

### **2.14.1 Wind**

Safe working wind loads for each Temporary Demountable Structure will be provided by the supplying contractors to the production manager. If at any point the safe wind speed is likely to be exceeded the production manager will ensure appropriate action is taken. This could include evacuating and dismantling the structure if necessary.

### **2.14.2 Flooding & Wet Weather**

Shelter for all attendees is available in various places across the site. The event is taking place on high ground so the risk of large scale flooding is minimal. In the event of localised flooding areas will be closed off. Signage will be available to warn of flooding and muddy areas. Areas of land are available should the campsite flood and need relocating.

Main ingress and egress routes, and key areas such as near to the toilets will be monitored and if necessary made safe through the use of straw, woodchip or temporary pathway and trackway.

The majority of the site is accessible via hard standing tracks. To assist with vehicle movements in wet weather we will be installing a temporary track way to the rear of the main stage and through out the back of house area. We will also have on stand by additional temporary track ways that if required can be installed in the car parking area.

### **2.14.3 Extreme Heat & Cold**

In the case of extreme heat (above 27°C) staff will be briefed to verbally remind attendees of the need to keep hydrated, remain clothed and wear sunscreen. Sunscreen will be available in the first aid tent and welfare tent for anyone without their own.

In extreme cold (below 10°C) staff will be briefed to verbally remind attendees of the need to keep warm. Blankets will be available in the first aid tent for anyone who does not have enough clothing.

## **2.15 Concessions**

There will be a number of concession facilities on the event site serving hot and cold food and drink to attendees and staff. No concessions will be permitted to sell alcohol.

Drinking water will be made available for free from the bar at all times.

Copies of food safety & hygiene certificates, gas safety certificates, public liability insurance and risk assessments will be retained by the event organisers and made available to local authorities.

We will be operating our own 'Green Card' scheme, whereby concessions will be required to adhere to our set of rules and be subject to inspection by the production team before they are given a 'Green Card' to trade on site.

## **2.16 Traffic & Transport**

### **2.16.1 Vehicle Access**

There are two access points to the event site for vehicles, located on the site map.

The turning at Blue Gate into the event site will be wide and suitable for larger Emergency Vehicles. An internal track from the entrance leads into the car parking field and is 400m long which can be used as potential stacking room, to keep traffic off the road. It is not anticipated that there will be any issues regarding traffic queueing.

During operating times only essential vehicle movements will be permitted. All vehicle movements will be required to be cleared by event control.

The two location where vehicles will have to cross public areas are the track from the box office tents to the main camping field and the crossing from the campsite to the main arena. Both of these areas will be managed by trained security staff that will block the road from public to allow vehicles to travel through.

### **2.16.2 Car Parking**

The required space for car parking, to accommodate for both attendees and staff is 9 acres. Parking will be managed by stewards to ensure available space is used effectively and that attendees only park in permitted locations.

### **2.16.3 Speed of Vehicles**

A 5mph speed limit will be in action on site at all times during the event and our presence on site to prevent any accidents and/or collisions including cars and pedestrians attending the event. This will be signposted around the site and access routes.

### **2.16.4 Traffic Signage**

The event will be signposted in the local area via short leg temporary road signage.

### **2.16.5 Public Transport**

We will encourage attendees to travel to the event by public transport if possible.

A shuttle bus service will be running from Tonbridge to the site. The timetable will be published nearer the time and will correspond with train times and planned engineering works. It is planned at present that the bus will run every hour or every half hour depending on our expected arrival times. On the egress the busses will wait until full or until the schedule allows. There will be two planned coach drops to and from Brighton, these will be on the Thursday and Friday respectively and tickets will be available to buy from the festival website. More detailed information is available in the Traffic Management Plan regarding all transport provisions.

A number of local taxi providers will be approached prior to the event to ensure they are aware of the event timings and location. Their telephone numbers will be published on posters at the box office. Box office staff will have a telephone and be briefed on how to support customers in booking taxis in order to leave the event site.

## 2.17 Noise

### 2.17.1 Nearest Noise Sensitive Premises

Residential Property	Distance To Nearest Stage
Newtye Hurst Farm	595m to Wondersands Beach DJ Stage
Truggers Lane	500m to The Goldmine DJ Stage
Lockskinners	900m to The Goldmine DJ Stage
North Pigdown Lane	1020m to The Goldmine DJ Stage
Wilderness Farm	780m to The Goldmine DJ Stage

### 2.17.2 Noise Management Conditions **NMP HERE**

In accordance with the 1995 Noise Council Code Of Practice on Environmental Noise Control at Concerts, a noise assessment and management plan will be produced in order to consider and reduce the nuisance effects of noise arising from the event, taking into account the size, type and direction of each soundsystem. The following conditions will be adhered to in managing noise created by the event, unless by prior written agreement with the occupant of a particular property has been made. All levels measured as 15Min LAeq at 1m from the façade of the nearest residential noise sensitive premises.

Date	Time	LAeq	Noise levels in the 63Hz and 125Hz octave frequency bands (at noise sensitive premises more than 2km away from the Licenced Premises

			Only)
Thursday	10:00 to 23:00	65dBA	75dB
	23:00 to 23:59	45dBA	70dB
Friday	00:00 to 01:00	45dBA	70dB
	01:00 to 10:00	35dBA	70dB
	10:00 to 23:00	65dBA	75dB
	23:00 to 23:59	45dBA	70dB
Saturday	00:00 to 01:00	45dBA	75dB
	01:00 to 10:00	35dBA	70dB
	10:00 to 23:00	65dBA	75dB
	23:00 to 00:00	45dBA	70dB
Sunday	00:00 to 02:00	45dBA	70dB
	02:00 to 10:00	35dBA	70dB
	10:00 to 18:00	65dBA	75dB

The noise assessment and management plan, undertaken to ensure compliance with the above conditions, will be shared with the local authority no later than 28 days before the event.

A noise propagation test will be undertaken before the start of the event to ascertain the maximum noise levels at the mixing position of each stage that can be achieved whilst remaining compliant with the conditions at the nearest residential premises.

We will employ a noise management engineer to be responsible for the regular monitoring and control of noise levels during the event.

Records of monitoring and any action taken to will be maintained and made available to the local authority for inspection during the event. Records will be submitted to the local authority following the event.

## 2.18 Build and Break Procedures

The physical build and break of the site will be carried out by NeverWorld's own dedicated crew plus some specialist contractors for services such as technical production, provision of power, marquees and provision of toilets.

Before the show, all contractors will be thoroughly vetted and their documentation assessed and kept on file in this document. LeeFest will be checking the following: Risk Assessments, Method statements, all relevant qualifications, documentation connected with specialist equipment (MUTA Marque, general equipment maintenance documentation MSDS sheets, PAT tests, Gas Safety Certificates, Ladder Tags) and insurance.

All site crew working directly for Leefest will be again fully vetted by the Production Manager and all relevant qualifications will be examined and collated. At the start of each day, the crew will be fully briefed, there will be no lone working activities and all will be in radio communication for the duration of the working day. PPE will be examined and re-issued if incorrect.

All personnel will be subjected to a thorough Site Induction on arrival until the first public access day. Personnel will then be required to sign an acknowledgement sheet which will be kept on file, the contents of which will make up an appendix in this document.

## 3 Emergency Procedures

The production manager has overall responsibility for managing emergency situations. If the production manager is unavailable and cannot be called then the head of security will assume their decision-making responsibilities.

### 3.1 Event Site Status

At all times the event will be given one of the three following status levels. The production manager, will be responsible for monitoring radio communications and escalating or de-escalating the event site status.

#### *Green: Normal Operation*

The event site is operating under normal circumstances.

Green status incidents might require the assistance of onsite teams such as security, medical, power or marquees.

The chain of command remains normal, with the Production manager acting to coordinate the resolution of routine incidents.

### *Amber: Emergency Response*

The event site is operating to resolve an actual or potential emergency situation. This might involve a bomb threat, fire, medical emergency, and adverse weather conditions.

Amber status incidents might require the emergency services to attend in addition to the assistance of onsite teams. The production manager will make the decision to seek their advice and/or assistance.

The chain of command remains normal; the production manager will be responsible for coordinating onsite resources and requesting the assistance of the emergency services.

The production manager, or head of security will be responsible for making the decision to conduct a partial or full evacuation as part of the emergency response.

If the situation can be resolved the site status can be changed back to green, however the situation may require the curtailment of the event. The decision to curtail the event is to be taken by the Event Organisers.

### *Red: Major Incident*

The event site is operating to resolve a major incident.

Red status incidents are those that; involve the treatment and rescue of a large number of severe casualties, require a joint response from two or more of the emergency services, or require the support of the local authority and emergency services to cater for the threat of death, serious injury or homelessness of a large number of people.

The chain of command changes. A transfer of authority form will be used to hand control of the event and available resources to the Senior Police or Fire Officer. The production manager will be responsible for supporting the controlling officer's decisions by; coordinating onsite staff and resources, providing information, recording incident details and assisting in an evacuation as necessary.

If the situation can be resolved and the event can continue, control of the event will be transferred back to the production manager. If the situation requires the curtailment of the event, the decision is to be taken by the Event Organisers with the guidance of the controlling officer and the production manager.

## 3.2 Emergency Radio Codes

Special Unit Batman: Bomb Threat  
Special Unit Catwoman: Crowd Control Problem  
Special Unit Flash Gordon: Fire  
Special Unit Magneto: Medical Emergency  
Special Unit Spiderman: Structural Problem  
Special Unit Wolverine: Extreme Weather  
Special Unit Oracle: Organiser Required At Scene  
Special Unit Elektra: Electrical Storm

## 3.3 Emergency Vehicle Rendezvous Point

The designated rendezvous point for emergency vehicles is Blue Gate. A map of it's location will be made available to local authorities before the event commencement. The main event control point is also mark on the site map.

## 3.4 Temporary Showstop

An incident may require the show (music or entertainment) to temporarily be stopped in order to assist with the response. *A temporary showstop is not an order to evacuate.*

A showstop can be ordered by the Production manager, Head of Security or Event Organiser at any time. The performers will be asked to leave the stage by the stage manager, and all sound will be cut except for one microphone for use by the stage manager who will make the following announcement:

*"Ladies and Gentlemen. Owing to an incident (provide brief details) it has become necessary to temporarily stop the performance. We will restart the show as soon as possible, please remain where you are."*

Further details about whether or not the show will restart should be given as soon as possible.

## 3.5 Evacuation

Under an Amber site status, the production manager, or head of security in their absence, will be responsible for making the decision to conduct a partial or full evacuation of the site.

The purpose of a full or partial evacuation is to move people away from actual or potential dangers to a place of safety. A full or partial evacuation will be coordinated by the Head of Security under the instruction of Event Control following the procedures set out in the Crowd Management Plan. The Production manager will assist by co-ordinating other event staff and resources as needed.



If required the following statement will be read out by the production manager over the relevant PA systems.

*“Ladies and Gentlemen. Owing to an incident it has become necessary to evacuate this area (specify which area if needed). Please leave via the exits (specify which exits if needed) and proceed to the (campsite/car park) where further information will be given.”*

### **3.6 Cancellation & Curtailment**

The event organisers will make the final decision to cancel or curtail the event, after consultation with onsite teams, emergency services and local authorities.

#### *Cancellation (Event not yet commenced)*

Following a decision to cancel the event the following will happen; the police and local authority will be informed of the decision, a written statement will be circulated via emails, event website, social media channels and the press, notices will be erected around the site, security will secure the site until after the due commencement time.

#### *Curtailment (Event commenced)*

Curtailment will usually follow an emergency incident as outlined in the event status section above. Following a decision to curtail the event, the Head Of Security will instigate the event egress procedure and secure the site against re-entry. The police and local authority will be informed of the decision and a written statement will be circulated via emails, event website, social media channels and the press.

### **3.7 Bomb Threats**

A bomb threat is usually in the form of verbal or written threat to detonate an explosive or incendiary device. The device may or may not actually exist. If it does not exist then the motivations of the threat are more likely to be to induce a state of panic and confusion and to interrupt business operations.

After any bomb threat is received a thorough inspection should be undertaken to establish the true motivations of the threat, and establish whether an evacuation is necessary. The police should be informed of all bomb threats by the head of security. The head of security and production manager should jointly co-ordinate the search, briefing staff to question the items found around them;

- Should the item be there?
- Can it be accounted for?
- Is it out of place?

If any suspicious items are identified then the head of security should initiate a cordon until the police arrive. Cordon distances should be as follows. Letter sized item; 100 meters. Suitcase sized item; 200 meters. Vehicle sized item; 400 meters.

With the increased risk of a terrorist attack taking place at an event or in crowded places we will be briefing all security and production staff in accordance with the counter terrorism event guidance document.

## The Licensing Objectives

### Statement Of Intentions

As organisers we intend to build on our success with other events, maximizing the positive benefits we offer to arts, culture and communities whilst minimising any disruption or disturbance.

To satisfy the four main licensing objectives we intend:

- To provide a safe, enjoyable, and successful event of leading standards.
- To provide a high standard of planning, organisation, and management.
- To listen and respond to the needs of local residents and communities.
- To work in partnership with Sevenoaks District Council, Police, Fire, and Ambulance services, and to involve the authorities in agreeing priorities and setting standards.

### 3.8 Prevention of Public Nuisance

We do not consider any areas to be particularly vulnerable to public nuisance surrounding the event, as the site is situated away from houses and towns.

#### 3.8.1 Event Sound

The event will meet the guidelines of the Noise Council Code Of Practice on Environmental Noise Control at Concerts (1995). An event Noise Assessment & Noise Management Plan will be produced to ensure compliance with the guidance of the code.

#### 3.8.2 Crowd Noise

Crowd noise is not expected to be a problem during the event as the nearest residential premises are more than 400m away and the main outdoor stages are finishing before 23:00.

Posters will be displayed at the main exit asking attendees to leave quietly, stewards will amplify this message verbally.

#### 3.8.3 Publicity

In the past we have found that publicity is the best combat we have against public nuisance. A letter drop has been carried out to all immediate local residents we feel might be affected by the event, detailing the event timings and providing contact telephone numbers for the management team and production office that can be used to discuss concerns or report any disturbance.

#### **3.8.4 Lights**

All effects lighting will be contained by the marquees and surrounding trees. Security and site lighting will be positioned to prevent any light spillage into residential windows.

### **3.9 Prevention of Crime and Disorder**

#### **3.9.1 Drugs**

We operate a strict zero tolerance policy on drug use and possession. All guests to the event will be searched upon entry, any drugs found will be confiscated, the offending patron detained and the police informed. Locked amnesty bins will be provided at the entrance to the campsite and the entrance to the arena to encourage any attendees carrying drugs to hand them in. Welfare councillors will be onsite to offer information on the dangers of drugs and support to any drugs users.

The festival's strict zero tolerance policy on drugs is advertised on the festival's website in the FAQ and Terms and Conditions sections.

#### **3.9.2 Violence**

Violence of any sort is not expected from our guest profile and is very much frowned upon in the ethos of the event. However, measures will be in place to prevent and/or deal with any incidents effectively. All guests will be searched on entry, any weapons found will be confiscated and the police called. Violent persons will not be admitted to the site. A licensed security team will be available for easy deployment to any incident on or off site.

#### **3.9.3 Egress Dispersion**

The security team will carry out post event crowd dispersion. A dispersion plan will be available as part of the Crowd Management Plan.

### **3.10 Protection of Children from Harm**

#### **3.10.1 Alcohol**

All attendees will be searched upon entry and asked for identification. Any contraband material will be confiscated. Contraband material includes alcohol if the person carrying it cannot prove they are over the age of 18.

It is a mandatory condition of entry that Under 18s wear a brightly coloured 'Under 18's' wristband with the telephone number of their elected guardian written on it to enable easy identification of children on-site.

Attendees will be asked for identification if attempting to buy alcohol from the bars on-site using the challenge 25 procedure.

Any under 18's who appear to be or are found to be intoxicated will be taken to the first aid point where they will be supervised, and their parents or guardians contacted. If no contacts can be found then they will be passed on to the police for further care.

### **3.10.2 Explicit Material**

During the screening of films the cinema tent will be managed so as to adhere to the age restrictions for viewing content given by the titles BBFC classification.

Any venue featuring entertainment or material that may be considered explicit or adult will have age restricted entry and will be inside opaque tented venues to prevent access or viewing by children.

### **3.10.3 Age Restrictions For Entry**

LeeFest is a family event and therefore open to anyone of any age. Children aged 16 and under must be accompanied by an adult aged 21+ years at all times during the festival. Parents will not be allowed to drop children off and leave them for the day- they must be paying guests at the event and remain with their children at all times. Those aged 17 and over may attend of their own accord but must wear an Under 18's wristband with the contact details of their parents or guardians. Children aged 12 and under can attend for free.

### **3.10.4 Protection from Aural Harm**

Hearing defenders will be available for parents to borrow for a small refundable deposit from the Welfare tent onsite. Parents and guardians will be informed of this facility in advance of the event.

## **3.11 Public Safety**

The event management plans have been developed in accordance with the guidance given by the Event Safety Guide, and are continually being developed as part of the consultation between with local authorities. All activities and installations necessary for the running of the event are fully risk assessed by the event organisers or the supplying contractors, and will meet any relevant regulations, standards and guidance.